

IMPORTANT DATES

Tuesday, February 20th -
Wednesday, February 21st

WHAT HAPPENS

- » New Debit Cards begin to arrive in the mail

WHAT TO DO

- » Keep your new debit card somewhere safe
- » Continue to use your old Quantum debit card, activate with PIN, will arrive in mail

Thursday, February 22nd

WHAT HAPPENS

- » New PINs begin to arrive in the mail

WHAT TO DO

- » Activate your new debit card
- » Keep your new debit card somewhere safe
- » Continue to use your old Quantum debit card, activate with PIN, will arrive in mail

Wednesday, February 28th

WHAT HAPPENS

- » Online Banking and Bill Pay go offline
- » Mobile Banking goes offline
- » Electronic transactions for March 1st and 2nd posted
- » Shared Branching is unavailable
- » Telephone Banking is unavailable

WHAT TO DO

- » Complete all online and mobile transactions before 4:00 PM
- » You may want to print out recent account history for your reference as well as any recurring payments to retain for your records

Thursday, March 1st

WHAT HAPPENS

- » All branches are closed (until March 5th)
- » Limited debit and ATM card access available
- » Old debit cards are deactivated

WHAT TO DO

- » Have extra cash on hand
- » Although limited debit and ATM card access is available, consider using your Quantum VISA credit card. Your Quantum credit card will remain unaffected during this process.
- » Begin using your new debit card

Friday, March 2nd -
Saturday, March 3rd

WHAT HAPPENS

- » All branches are closed (until March 5th)
- » Limited debit and ATM card access available

WHAT TO DO

- » Have extra cash on hand
- » Although limited debit and ATM card access is available, consider using your Quantum VISA credit card. Your Quantum credit card will remain unaffected during this process.

Sunday, March 4th

WHAT HAPPENS

- » All branches are closed (until March 5th)
- » Limited debit and ATM card access available

WHAT TO DO

- » Have extra cash on hand
- » Although limited debit and ATM card access is available, consider using your Quantum VISA credit card. Your Quantum credit card will remain unaffected during this process.

Monday, March 5th

WHAT HAPPENS

- » All branches are open
- » Bill Pay comes online
- » Telephone Banking is available
- » Shared Branching unavailable at Quantum Locations until April 2nd

WHAT TO DO

- » Enroll in Online Banking and Bill Pay
- » Download the Quantum Mobile App
- » Set up e-Statements
- » Set up any payments typically made through Bill Pay
- » Shared Branching available at other locations